

Technical Assistance

PATHFINDER SERVICES OF ND



Providing individualized support and information for navigation through state systems.

Technical Assistance is a three tiered process which provides support, referrals, guidance and education on a statewide level. TA offers navigation to parents and youth on what to expect, how to prepare, strategies to inform and empower, and how to work as a collaborative team with schools and service providers (guidance on IFSP/IEP/504/IPE/Transition and communication). This scope of service helps parents and youth to feel heard and offers wrap around services to ensure individuals understand processes and supports. Both parents and youth, will build upon their advocacy and self-advocacy skills to better serve their children or themselves when discussing their goals and needs with others. This will allow for a more concrete feelings of independence and in turn a feeling of self-confidence and accomplishment. Services are delivered by phone, text, email, messaging, virtually and face to face.

PSND offers a three tiered system of individualized support.

Tier 1 Advising

Provide services with a brief look into their needs and provide support accordingly. (e.g. connect them with the needed contact, quick overview of needs, offer a resource). Resources and information is distributed.

Pre-dispute resolution strategies are discussed and used as needed.

Tier 2 Consulting

Provide wrap around services with a more in-depth look into their needs and provide support accordingly. (e.g. walking through their IFSP/IEP/504/IPE/Transition, deciphering what it means and what supports will be available), which also may include meeting accompaniment. Resources and information is distributed on more in-depth needs and requested information. Pre-dispute resolution strategies are discussed, practiced, and used as needed.

Tier 3 Coaching

Provide more intense wrap around services to include accompaniment to IFSP/IEP/504/IPE/Transition. Individuals will receive coaching throughout the entire process which would include pre, during, and post meeting support. (e.g. coaching in preparation for the meeting, accompanying to the meeting, and follow up coaching after the meeting). Resources and information is distributed on more in-depth needs and requested information. Pre-dispute resolution strategies are discussed, practiced, used and implemented as needed.



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